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Operations Group Meeting 68_2803

28 March 2022, 12:20 – 16:30

Teleconference

Paper Overview

Item No.	Agenda Item	Paper Overview	Recommendation
	Welcome and Introductions		
Items for Business			
1.	Previous Meeting Minutes FOR DECISION	The draft minutes from the February 2022 reporting meeting (OPSG 66).	The OPSG is requested to: APPROVE the minutes as final.
2.	Actions Outstanding FOR DECISION	An update on the outstanding actions from the previous meeting (OPSG 66).	The OPSG is requested to: NOTE the outstanding actions. AGREE to any revised due dates.
3.	SEC Panel Reports – a) RDP Incidents b) DCC Certificate Signing Request Variance Report c) DCC Service Request Variance Report FOR DECISION	A summary of the regular DCC SEC Panel Reports that have been delegated to the OPSG to review, comment, and action as appropriate.	The OPSG is requested to: NOTE the contents of this paper. APPROVE the commentary in Annex 1 and raise any further issues to be provided to the SEC Panel.
4.	PMR Report – January 2022 FOR DECISION	A summary of the monthly DCC Performance Measurement Report (PMR) for January 2022. The OPSG is requested to consider whether the report reflects the service experienced during this period.	The OPSG is requested to: DISCUSS the contents of this paper and Appendices A-C. AGREE whether the report reflects the service experienced for the period of the report.

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			AGREE any identified issues to be escalated to the Panel.
5.	Performance Indicator Summary Report – January 2022 FOR DISCUSSION	This provides a summary of the January 2022 reports and to allow OSPG members to raise any comments or areas to investigate.	The OPSG is requested to: NOTE the Performance Indicator Summary Report.
6.	Business Processes – Network Monitoring FOR DISCUSSION	This presentation provides an introduction into the tools used by the DCC Technical Operations Centre (TOC) that drive investigations into Business Process performance.	The OPSG is requested to: NOTE not the presentation.
7.	TCHODR Update FOR DISCUSSION	This presentation provides an update on the Temporary Communication Hub Ordering and Delivery Rules (TCHODR).	The OPSG is requested to: NOTE the contents of this presentation.
8.	OPSG Issues Log - CH Exclusions FOR DISCUSSION	This presentation provides an update on the reporting of CH Exclusions for OPSG Issues 2 (CSP C&S) and OPSG Issue 3 (CSP N).	The OPSG is requested to: NOTE the presentation AGREE the next steps.